The 2020 US Census is underway. You should receive an official letter in the mail with your household’s unique Census ID encouraging you to reply online or by phone. If you do not respond in the next several weeks, the U.S. Census will send you a questionnaire in the mail. This is the government’s decennial count of all residents regardless of citizenship status. It is imperative that each of us is counted! The numbers generated in this count of the U.S. population every 10 years helps apportion federal and state funds as well as determine the number of our representatives in the U.S. Congress.

The Massachusetts Senior Medicare Patrol Program strongly recommends you respond to the 2020 Census once you receive your unique Census ID in the mail so that a census enumerator will not need to knock on your door.

The US Census WILL NOT call you except in rare circumstances if they have questions and only after you have filled out your response. So if you receive a call from someone saying they are from the US Census Bureau and you haven’t responded yet, you should hang up the phone and then report the call to your local police department. Do not provide your personal information including your Medicare number to someone you do not know. If you have any questions or to report a scam, call the US Census Bureau at 844-330-2020. You can also report a scam at ReportAScam@MASMP.org.

Census enumerators who come to your door will be wearing ID badges that confirm their official visit. If someone comes to your door prior to August 11 saying that they are with the U.S. Census, do not open your door. After August 11, ask the representative to show you their official ID. If the representative cannot produce an official ID, report the unwanted visitors to your local police department. If you have questions, call the Census Bureau’s customer service department at 844-330-2020.

Remember: Never give your Medicare card number, your bank account information, your credit card numbers or any other personal information to someone you do not know.

For additional guidance call the Massachusetts Senior Medicare Patrol Program at 800-892-0890 or visit www.MASMP.org. To report a scam email ReportAScam@MASMP.org or call 978-946-1243.